

Appendix A — Installation with Palm OS devices as Desktop App.

Installation

Pimlical includes a dedicated installation program. Before installing Pimlical, the first step is to install the Palm Desktop from Access, V-6.2. This can be downloaded from Palm's website: <http://www.palm.com/us/support/downloads/windesk62.html> (the link as of the date this document was written). Note that you do *not* want to tell Palm that you have an "older" device as it will then suggest you download the V-4.x desktop which will not work with Pimlical. The Palm desktop from Access does not in fact work with devices that use the Traditional/Legacy PIM apps "out of the box" - but part of the installation process for Pimlical resolves this issue so it works properly.

Install the Palm desktop and if this is a clean install on a new desktop that did not previously have the Palm desktop, you can proceed with performing the first hotsync as well as part of the setup process. When asked, be sure to indicate you will sync with the Palm Desktop and **not** Outlook. Do not open up the Palm desktop yet though as you will not see any data there (due to the afore-mentioned issue). Instead proceed with the installation of Pimlical.

Run the file Pimlical.msi, or right-click the file and select *Install*. The following dialog should appear:



Click the *Next* button and then click the *Install* button when the installation program says it's ready to install Pimlical.

After a moment, the installation program displays a new dialog with the title: *Pimlical: Windows Setup, Part 2, V-1.2a*. **Note:** if you running under Windows Vista **and** have UAC (User Account Control) enabled, you will instead see a small text box telling you that you will have to run this program: PimlicalInstall-Part2.exe manually as it cannot be launched by the MSI Installation program automatically.

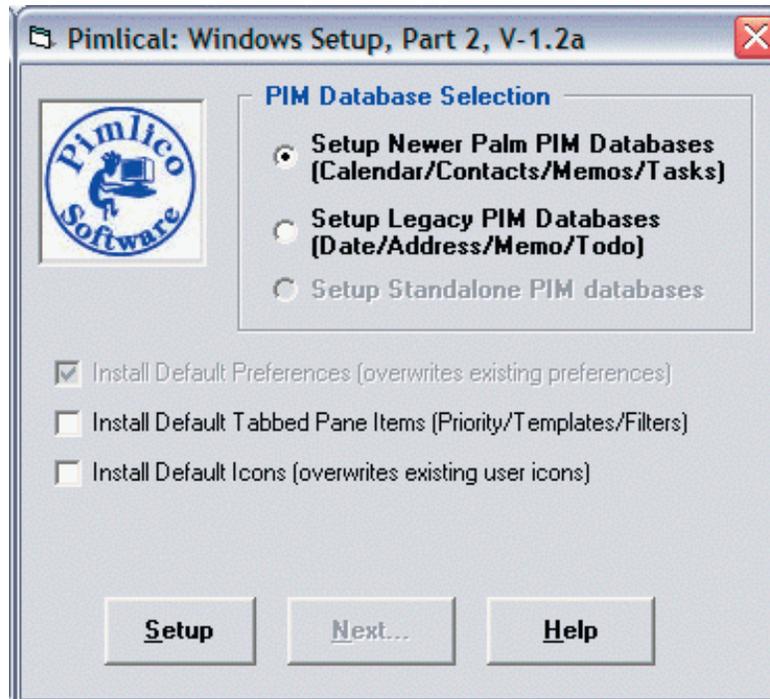
This dialog asks you whether you are synching with the traditional Palm OS PIM databases or the newer Databases that Palm now uses on its devices (which have a different database format). Pimlical needs this information to properly Patch the Palm Desktop software so it handles the databases correctly. If you do not have the Palm Desktop software installed, Pimlical will run as a standalone calendar application and only the third radio button is enabled.

By default, Pimlical will setup the newer Palm PIM databases which are appropriate for these specific Palm Devices:

- All Treo models (except the Treo600)
- Centro

- Tungsten T3, Tungsten T5, Tungsten TX, Tungsten E, Tungsten E2
- LifeDrive
- Zire-72 and Zire-31
- Any devices Palm releases in the near future.

If you have any **other** kind of Palm Device (Tungsten T, Tungsten C, any OS 4.0 or older Palm, etc.) select the Legacy PIM database option. If no Palm desktop installation is found, only the third radio button is enabled and selected (in which case Pimlical will run as a standalone program).



The three checkboxes allow you to overwrite your current preferences/tabbed-pane items or icons with the default set from the installation. Usually you will only want to check the boxes to overwrite corrupt or incompatible files. If you have created custom icons, definitely do **not** check the box to install the Default Icons!

After you click the SETUP button, Pimlical confirms the user name and paths. Click the *Next...* button and then the *Finish* button in the main installation dialog to finish the installation. By default, Pimlical will display a read-me file or a version/slipstream history of recent changes to the program.

Note: if you are running Windows Vista and have enabled UAC (User Account Control), this program cannot run automatically - you will get a note telling you to navigate to the folder where Pimlical was installed and launch the program PimlicalInstall-Part2.exe yourself. After clicking the *Next* button in the above dialog, click *Ok* in the note dialog.

Anything else would indicate some error condition and you should email Pimlico Technical Support at: SWSupport@PimlicoSoftware.com for assistance (be sure to include your Palm desktop version, Palm Handheld model, and the precise text of any error message you see).

Next, run the Palm Desktop and make sure that the Palm desktop and your handheld are syncing properly (perhaps add one appointment to your handheld and one to the desktop and hotsync and make sure that both appointments get synced to the other device).

Finally, launch Pimlical (a shortcut to the program is dropped on your desktop) or locate the Pimlical.exe file in C:\Program Files\Pimlico\Pimlical and run it. If you have no JVM installed, or your JVM is too old, you should get prompted to automatically download and install the latest JVM for Windows. Just let it proceed and download the JVM.

At the conclusion, Pimlical should launch and typically display the **DAY** view with your current day's appointments displayed. If you see any error message, be sure to note down what it is.